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A REVOLUTION OF RANGEVIEW LIBRARIES

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Suzanne McGowan promoted to Director of Customer Experience

THORNTON, Colo.–April 24, 2018–Anythink announces the promotion of Suzanne McGowan to Director of Customer Experience.

McGowan joined Anythink in 2012 as the Anythink Wright Farms branch manager, where she oversaw the district’s flagship branch in Thornton, Colo. She brings years of experience in both library and education services, having worked in libraries of all sizes in New England, California and throughout Colorado. In her role as Director of Customer Experience, McGowan will focus on promoting a culture of hospitality and innovation for the Adams County community and Anythink staff.

“I love working in public libraries,” says McGowan. “I have had the privilege to work for a variety of libraries and all of them have been treasures in their communities – but I believe Anythink is a magical place. That magic comes from strong organizational values and fabulous employees. I’m thrilled that I get to use these values on a daily basis to help shape customer experiences on a district-wide level.”

“We are fortunate to have found the right combination of talent and leadership within our own Anythink team,” says Anythink Director Pam Sandlian Smith. “Suzanne has already earned the respect of our staff and our community as she assumes this important leadership role in our library.”

About Anythink™

Anythink is a new style of library – a place of unlimited imagination, where play inspires creativity and lifelong learning. Anythink serves the residents of Adams County, Colo., with seven libraries and a bookmobile. With a focus on innovation, Anythink’s award-winning approach to library service is recognized by industry leaders and organizations across the globe. For more information, visit anythinklibraries.org.

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