Anythink Libraries
Request for Proposal

Automated Materials Handling (AMH) System(s) and Related Installation, Training and Support Services

Date issued: Response due: by Friday, June 14, 2019, 4 pm
Anythink Libraries invites sealed bids for the purchase of automated materials handling (AMH) systems and related installation, training and support services until:

Friday, June 14, 2019
4 pm

Awards will be made to selected Vendors on or before July 1, 2019.

Responses may be emailed to Imacdonald@anythinklibraries.org, delivered in person addressed to Logan Macdonald and left at 5877 East 120th Avenue, Thornton, CO 80602 or mailed to:

Anythink Libraries
RFP Selection Committee
Attn: Logan Macdonald
5877 E. 120th Ave.
Thornton, CO 80602

Anythink Libraries does not accept faxed bids.

General questions should be directed to Logan Macdonald, Director of Products and Technology, at:

Anythink Libraries
5877 E. 120th Ave.
Thornton, CO 80602
Tel.: 303-405-3293
Fax: 303-451-0190
Email: Imacdonald@Anythinklibraries.org

However, no oral interpretations shall be made to any respondent as to the meaning of any of the bid documents. Every request for an interpretation shall be made in writing and mailed, faxed or emailed to the address listed above. Such questions must be received at least seven (7) calendar days before the established date for receipt of bids.

1. Purpose and Background

Anythink Libraries is seeking proposals from Vendors for the purpose of obtaining information and firm bids for Vendors of automated materials handling systems and related installation, training and support services.

About Anythink Libraries

Anythink Libraries is proud to serve the residents of Adams County, Colo., through its seven Anythink locations serving the communities of Bennett, Brighton, Commerce City, Northglenn, Thornton and the Pearl Mack neighborhood of Denver. For community members outside of these areas, the district offers outreach services through its bookmobile, Anythinkin Motion.
Originally the Adams County Public Library, Anythink Libraries operates as its own entity overseen by a five-member Library Board of Trustees appointed by the Adams County Commissioners. ACPL was founded in 1953, and first served county residents solely out of a bookmobile. The district has grown in the past 50+ years to its current seven libraries, with all of its libraries constructed or remodeled in the past 10 years. With a focus on innovation, Anythink’s award-winning approach to library service is recognized by industry leaders and organizations across the globe.

Anythink currently uses the SirsiDynix Horizon integrated library system and will be migrating to the OCLC Wise community engagement system in late 2019.

Currently, two five-bin AMH systems are in operation at Anythink Brighton and Anythink Huron Street. A 12-bin AMH system is in operation at Anythink Wright Farms. Anythink is seeking to replace all three existing AMH systems as well as install a fourth system at its Support Services building.

2. Scope of Services

Anythink is seeking a total of four (4) automated materials handling (AMH) systems to be installed at Anythink Brighton, Anythink Huron Street, Anythink Wright Farms, and Anythink Support Services in Northglenn, Colo. Size, location and other details of desired AMH systems can be found in Appendix A.

Related services may include but are not limited to design, manufacture, shipment, installation, configuration, remote training, on-site training and ongoing maintenance and support.

3. Proposal Requirements

Firms interested in providing the services described above are requested to submit the following information. Responses to each item should appear in the same order as in this RFP and should designate by heading and paragraph the item to which the response applies.

3.1 Company Information & Executive Summary

Please provide the following information:

- Vendor’s full company or corporate name
- The company’s office location responsible for performance under a contract with Anythink
- The URL for the Vendor’s website

Each proposal should be accompanied by an executive summary not exceeding two pages which summarizes key points of the proposal and which is signed by an officer of the firm who is responsible for committing the firm’s resources.

3.2 Description of Proposed Solution

Please describe and illustrate the products and systems comprising the Vendor’s proposed AMH solution.
3.3 General and Technical Requirements

Please indicate whether the proposed solution includes the following features/functionality:

1. Interoperability with SirsiDynix Horizon and OCLC Wise via SIP2, encrypted SIP2 or API connection
2. Automated printing and application of hold and transit slips
3. Allows staff to choose between two or more sorting strategies, depending on need
4. Availability of ILS-based or other software-based tool to sort or distribute materials based on branch need and capacity to support Anythink’s floating collection
5. Automated unloading of bins, totes or cartons
6. Automated destacking of materials
7. Operating system and other applications included in the Vendor’s solution are kept up-to-date at no cost to Anythink

3.4 Project Plan

Please detail the Vendor’s anticipated project plan, including design, manufacture, delivery, installation, testing and training.

3.5 Training

Please describe library staff training offered by the Vendor. Include whether training is virtual or on-site.

3.6 Maintenance and Support

Anythink prefers that Vendor support be available during most library open hours with a response time of four hours or less for critical hardware and software issues. Anythink also prefers to contact Vendors via telephone or a web/email-based ticketing system for support requests.

Please describe ongoing maintenance and support offered by the Vendor, including availability of telephone or web-based support and support response times.

Please describe any preventive maintenance plans for the proposed solution that the Vendor recommends.

3.7 References

Please provide name and contact information for at least two references.

3.8 Pricing

Please provide detailed pricing for design, manufacture and installation of the proposed solution, including shipping charges, training fees and any other non-recurring costs. Please provide pricing for conveyance as an additional option.
Please provide detailed pricing for ongoing maintenance, support, licensing and any other monthly or yearly recurring costs.

3.9 Anything not previously covered

Please use this area to describe services and/or products not already mentioned in the Vendor’s proposal that may be of interest to Anythink.

4. Evaluation of Proposals

The responses to this RFP will be evaluated by a Selection Committee to be established for such purpose. Responses will be evaluated and awards will be made to selected Vendor on or before June 30, 2019.

4.1 Evaluation Criteria

Proposals will be evaluated based on the following criteria:

<table>
<thead>
<tr>
<th>Selection Criteria</th>
<th>Weight</th>
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<tbody>
<tr>
<td>Quoted non-recurring and recurring costs for proposed solution</td>
<td>30%</td>
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<tr>
<td>Ability of Vendor to deliver desired features</td>
<td>25%</td>
</tr>
<tr>
<td>Ability of Vendor to deliver responsive maintenance and support</td>
<td>25%</td>
</tr>
<tr>
<td>Interoperability with OCLC Wise</td>
<td>20%</td>
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5. Special Conditions

Severability

If any terms or provisions of this Request for Proposal shall be found to be illegal or unenforceable, then such term or provisions shall be deemed stricken and the remaining portions of this Request for Proposal shall remain in full force and effect.
Appendix A

Size, location and details of desired AMH systems
ANYTHINK BRIGHTON

Anythink Brighton is located at 327E. Bridge St, Brighton, CO 80601.

This location currently uses a five-bin (5) AMH system with one (1) exterior walk-up patron induction point and a non-dedicated staff induction space.

Anythink is looking for a new five-bin (5) AMH system at this location that includes automated printing and application of hold slips. Additional bins would be of interest if they can fit into the footprint of the existing system. Anythink is also considering a conveyance system to transport materials from an existing drive-through book drop to the AMH system.
Images and floorplan of current AMH system at Anythink Brighton
ANYTHINK HURON STREET

Anythink Huron Street is located at 9417 Huron St., Thornton, CO 80260.

This location currently uses a five-bin (5) AMH system with two (2) exterior patron induction points (one walk-up, one drive-through) and a non-dedicated staff induction space. Both exterior induction points connect to a single merge point via short conveyance systems.

Anythink is looking for a new five-bin (5) AMH system at this location that includes automated printing and application of hold slips. Additional bins would be of interest if they can fit into the footprint of the existing system.
Images and floorplan of current AMH system at Anythink Huron Street
ANYTHINK WRIGHT FARMS

Anythink Wright Farms is located at 5877 E. 120th Ave., Thornton, CO 80602.

This location currently uses a twelve-bin (12) AMH system with one (1) interior walk-up patron induction point and a dedicated staff induction point. One sort bin is partially blocked by a building support column and is used infrequently.

Anythink is looking for a new AMH system with at least 12 bins at this location that includes automated printing and application of hold slips. A design which accommodates the existing support column is desired. Anythink is also considering a conveyance system to transport materials from a drive-through book drop to the AMH system.
Images and floorplan of current AMH system at Anythink Wright Farms
ANYTHINK SUPPORT SERVICES IN NORTHGLENN

Anythink Support Services is located at 10530 Huron St., Northglenn, CO 80234.

This location is a central receiving location for all new materials as well as items delivered by the statewide courier system. Anythink does not currently use an AMH system at this location.

A desired AMH system for this location would include one (1) or two (2) induction points, perhaps with automated unloading of bins, totes and cartons. The system should have eight (8) sort bins to start and be designed for the possibility of adding up to four additional bins. This system should also include automatic printing and application of hold and transit slips.
Floorplan of Anythink Support Services in Northglenn

Possible location of new AMH system